

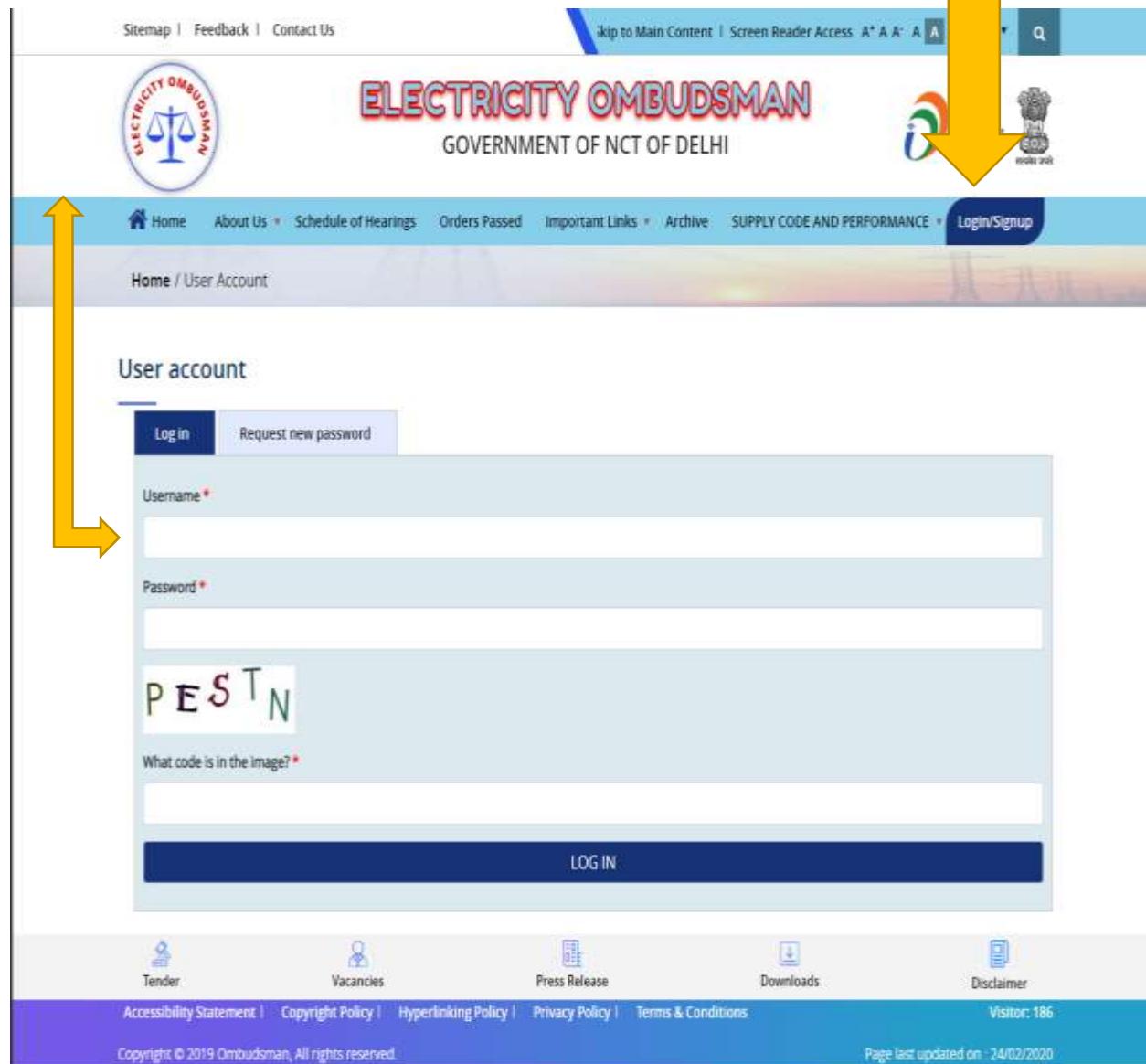
# **ELECTRICITY OMBUDSMAN**

## **GOVERNMENT OF NCT OF DELHI**

**User Manual for Login and for  
Proforma for Appeal form**

# ➤ How to do Login

- Click on the Login / Signup
- Now you are on Login Page
- Firstly login with valid login credential
- Enter the required Captcha
- Then Click on Login button.
- After Login It will redirect on dashboard.



The screenshot shows the login page of the Electricity Ombudsman website. At the top, there is a navigation bar with links for Sitemap, Feedback, Contact Us, Skip to Main Content, Screen Reader Access, and a font size selector. The main header features the Electricity Ombudsman logo and the text "ELECTRICITY OMBUDSMAN GOVERNMENT OF NCT OF DELHI". Below the header, there is a sub-navigation menu with links for Home, About Us, Schedule of Hearings, Orders Passed, Important Links, Archive, SUPPLY CODE AND PERFORMANCE, and a "Login/Signup" button. The main content area is titled "User account" and contains fields for "Username" and "Password". Below these fields is a Captcha image showing the text "P E S T N" and a question "What code is in the image?". At the bottom of the form is a "LOG IN" button. At the very bottom of the page, there is a footer with links for Tender, Vacancies, Press Release, Downloads, and Disclaimer, along with links for Accessibility Statement, Copyright Policy, Hyperlinking Policy, Privacy Policy, Terms & Conditions, and a copyright notice for 2019.

➤ Click on Proforma for appeal



Proforma For Appeal

## Dashboard

APPEAL ID	NAME OF THE REGISTERED CONSUMER	NAME OF THE COMPLAINANT/APPELLANT	DISCOMS	SUBMITTED ON	LAST UPDATED ON	REMARK	STATUS	ACTION
App-23	Rahul	Rahul	BSES RAJDHANI POWER LIMITED	12-02-2020	12-02-2020	OK	Hold	<a href="#">Edit   View</a>
App-22	kk	kk	BSES RAJDHANI POWER LIMITED	11-02-2020	11-02-2020	oooooooooooooooooooo	Hold	<a href="#">Edit   View</a>
App-21	gjhgghk	jjkkjk	BSES RAJDHANI POWER LIMITED	11-02-2020	11-02-2020		Pending	<a href="#">Edit   View</a>
App-20	Pramods	Pramod	BSES RAJDHANI POWER LIMITED	11-02-2020	11-02-2020	hjghjghj (11-02-2020) pramod This is discom (11-02-2020) DISCOM this is admin (11-02-2020) OMBUDSMAN hjgfj j ghjghk (11-02-2020) pramod abcd (11-02-2020) DISCOM gjgj hgj ghj (11-02-2020) OMBUDSMAN	Hold	<a href="#">Edit   View</a>



- Fill the all mandatory fields and click on save button.
- After saving, the form table will show on dashboard.

# Dashboard

Proforma For Appeal

APPEAL ID	NAME OF THE REGISTERED CONSUMER	NAME OF THE COMPLAINANT/APPELLANT	DISCOMS	SUBMITTED ON	LAST UPDATED ON	REMARK	STATUS	ACTION
App-23	Rahul	Rahul	BSES RAJDHANI POWER LIMITED	12-02-2020	12-02-2020	OK	Hold	<a href="#">Edit</a>   <a href="#">View</a>
App-22	kk	kk	BSES RAJDHANI POWER LIMITED	11-02-2020	11-02-2020	oooooooooooooooooooo	Hold	<a href="#">Edit</a>   <a href="#">View</a>
App-21	gjhgghk	jjkkjk	BSES RAJDHANI POWER LIMITED	11-02-2020	11-02-2020		Pending	<a href="#">Edit</a>   <a href="#">View</a>
App-20	Pramods	Pramod	BSES RAJDHANI POWER LIMITED	11-02-2020	11-02-2020	hjghjghj (11-02-2020) pramod This is discom (11-02-2020) DISCOM this is admin (11-02-2020) OMBUDSMAN hjgfj j ghjghk (11-02-2020) pramod abcd (11-02-2020) DISCOM gjgj hgi ghj (11-02-2020) OMBUDSMAN	Hold	<a href="#">Edit</a>   <a href="#">View</a>
App-24	test	test	BSES RAJDHANI POWER LIMITED	24-02-2020	N/A	test	Pending	<a href="#">Edit</a>   <a href="#">View</a>
App-25	test	test	BSES RAJDHANI POWER LIMITED	24-02-2020	N/A	test	Pending	<a href="#">Edit</a>   <a href="#">View</a>
App-26	test	test	BSES RAJDHANI POWER LIMITED	24-02-2020	N/A	test	Pending	<a href="#">Edit</a>   <a href="#">View</a>

- There are two options for Edit and View.
- For edit the form click on edit button.

Home / PROFORMA FOR APPEAL

## PROFORMA FOR APPEAL

Select DISCOMS \*

BSER RAJDHANI POWER LIMITED

Name of the Registered Consumer \*

RAJHUL

Name of the Complainant/Appellant \*

RAJHUL

Relation with the Registered Consumer \*

Wife

Postal Address of the Appellant

2000 Indirapuram Ghaziabad

Address where meter is installed

2000 Indirapuram Ghaziabad

IC. No./ CA No \*

2000 RHMNO

**Brief description of Appeal/Grievance**

Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Did you mean? Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for.

**Ground of Appeal**

Choose file | No file chosen

Allowed file types: jpeg jpg png pdf.

**Relief prayed for**

Choose file | No file chosen

Allowed file types: jpeg jpg png pdf.

**Whether one-third amount assessed as per the CDRPs order is paid? \***

Yes  No

**Upload copy of the receipt**

Choose file | No file chosen

Files must be less than 1 MB. Allowed file types: doc docx pdf.

**Whether the appeal is being filed within the stipulated period of 30 days from the date of receipt of CDRPs order if not, specify reasons for delay**

Yes  No

**If not, specify reasons for delay**

**I/We undertake that the above matter/complaint/grievance is not pending before any other Court, Authority or Forum nor any such was earlier decided by any Court, Authority or Forum. I also state that my/our grievance(s) does not pertain to Sections 126, 127, 128, 138, 143, 152 and 153 (involving theft/DAE etc.) of the Indian Electricity Act 2003.**

**I/We solemnly declare that to the best of my/our knowledge and belief, the information given in this appeal, and in the accompanying statements/documents are correct, complete and truly stated.**

**list of documents enclosed**

**Signature**

Choose file | No file chosen

Please attach separate sheet. File size must be less than 2 MB. Allowed file types: pdf doc docx xsl xlsx.

**Remark**

OK

- After edit can edit the form and save the form
- For view the form click on view button

View Data		
<b>Details of Proforma for Appeal</b>		
<b>DISCOMS Name</b> Name of the Registered Consumer Name of the Complainant/Appellant Relation with the Registered Consumer Postal Address of the Appellant Address where meter is installed Sl. No. 7 CA 140	<b>ROLE: REGISTERED CONSUMER / APPELLANT</b> Owner Manager Staff Admin Admin-Applicant generated Admin-Consumer generated 20000 Entries	
<b>Select description of appeal/instance</b>		Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for.
<b>Ground of Appeal</b>		
<b>Whether paid for</b> <b>Whether one-third amount assessed as per the CDRP's order is paid?</b>		<input checked="" type="checkbox"/>
<b>Uploaded copy of the receipt</b> <b>Whether the appeal is being filed within the stipulated period of 30 days from the date of receipt of CDRP's order? If not, specify reason for delay</b>		<input checked="" type="checkbox"/>
<b>I/We undertake that the above matter/complaint/instance is not pending before any other Court, Authority or Forum nor any such was earlier decided by any Court, Authority or Forum. I also state that no appeal is pending before any court to sections 126, 127, 128, 129, 130 and 131 involving thereby Article 188 of the Indian Electricity Act 2003.</b>		<input checked="" type="checkbox"/>
<b>I/We solemnly declare that to the best of my/our knowledge and belief, the information given in this complaint and in the accompanying statement/declaration are correct, complete and true statement.</b>		<input checked="" type="checkbox"/>
<b>List of documents enclosed.</b> <b>Signature</b>		<input checked="" type="checkbox"/>
<b>Remarks</b>		Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. 11-02-2020 planned.
<b>Remarks</b>		Comprehensive, up-to-date news coverage, aggregated from sources all over the world by Google News. 11-02-2020 planned.
<b>Remarks</b>		Google LLC is an American multinational technology company that specializes in Internet-related services and products, which include online advertising technologies, search engine, cloud computing, software, and hardware. It is considered one of the Big Four technology companies alongside Amazon, Apple, and Facebook. Wikipedia 11-02-2020 planned.
<b>Remarks</b>		CR 21-02-2020 OMBUDSMAN
<b>Remarks</b>		11-02-2020
Uploaded (Only pdf, jpg, jpeg, png file allowed)		
<input type="button" value="Choose File"/> No file chosen		
<input type="button" value="Submit"/>		

- There are two options for Edit and View.
- For edit the form click on edit button.

Home / PROFORMA FOR APPEAL

### PROFORMA FOR APPEAL

Select DISCOMS \*

BSER RAJDHANI POWER LIMITED

Name of the Registered Consumer \*

RAJHUL

Name of the Complainant/Appellant \*

RAJHUL

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**Ground of Appeal**

Choose File | No file chosen

Allowed file types: jpeg jpg png pdf.

**Relief prayed for**

Choose File | No file chosen

Allowed file types: jpg jpeg png pdf.

**Whether one-third amount assessed as per the CDRPs order is paid? \***

Yes  No

**Upload copy of the receipt**

Choose File | No file chosen

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**Whether the appeal is being filed within the stipulated period of 30 days from the date of receipt of CDRPs order if not, specify reasons for delay**

Yes  No

**If not, specify reasons for delay**

**I/We undertake that the above matter/complaint/grievance is not pending before any other Court, Authority or Forum nor any such was earlier decided by any Court, Authority or Forum. I also state that my/our grievance(s) does not pertain to Sections 126, 127, 128, 138, 143, 152 and 153 (involving theft/DAE etc.) of the Indian Electricity Act 2003.**

**I/We solemnly declare that to the best of my/our knowledge and belief, the information given in this appeal, and in the accompanying statements/documents are correct, complete and truly stated.**

**list of documents enclosed**

**Signature**

Choose File | No file chosen

Please attach separate sheet. File size must be less than 2 MB. Allowed file types: pdf doc docx xsl xlsx.

**Remark**

OK

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View Data		
<b>Details of Proforma for Appeal</b>		
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<b>Select description of appeal/instance</b>		Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for.
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<b>Whether paid for</b> <b>Whether one-third amount assessed as per the CDRP's order is paid?</b>		<input checked="" type="checkbox"/>
<b>Uploaded copy of the receipt</b> <b>Whether the appeal is being filed within the stipulated period of 30 days from the date of receipt of CDRP's order? If not, specify reason for delay</b>		<input checked="" type="checkbox"/>
<b>I/We undertake that the above matter/complaint/instance is not pending before any other Court, Authority or Forum nor any such was earlier decided by any Court, Authority or Forum. I also state that no appeal or hearing of any kind was made to sections 126, 127, 128, 129, 130 and 131 involving thereby Article 188 of the Indian Electricity Act 2003.</b>		<input checked="" type="checkbox"/>
<b>I/We solemnly declare that to the best of my/our knowledge and belief, the information given in this complaint and in the accompanying statement/declaration are correct, complete and true statement.</b>		<input checked="" type="checkbox"/>
<b>List of documents enclosed.</b> <b>Signature</b>		<input checked="" type="checkbox"/>
<b>Remarks</b>		Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking for. 11-02-2020 planned.
<b>Remarks</b>		Comprehensive, up-to-date news coverage, aggregated from sources all over the world by Google News. 11-02-2020 planned.
<b>Remarks</b>		Google LLC is an American multinational technology company that specializes in Internet-related services and products, which include online advertising technologies, search engine, cloud computing, software, and hardware. It is considered one of the Big Four technology companies alongside Amazon, Apple, and Facebook. Wikipedia 03-02-2020 planned.
<b>Remarks</b>		CR 21-02-2020 OMBUDSMAN
<b>Remarks</b>		03-02-2020
Uploaded (Only pdf, jpg, jpeg, png file allowed)		
<input type="button" value="Choose File"/> No file chosen		
<input type="button" value="Submit"/>		